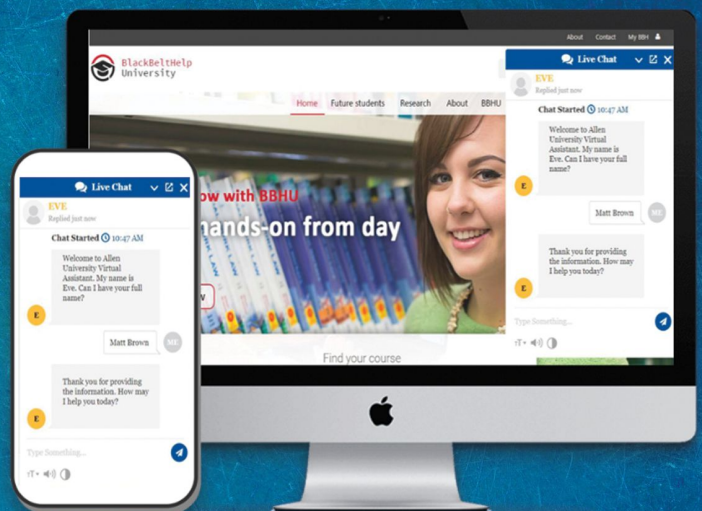


ONESTOP & IT CHATBOT

AI Chatbots provides the information students want in the way they want it delivered

Helps you bring down your support costs by automating messages to FAQs

BlackBeltHelp's AI-enabled Chatbot provides your end-users immediate access to support 24x7, any-time, anywhere. Our intelligent chatbot lets your customers solve their support issues immediately and reduces the number of help desk interactions, reducing your support costs. It handles multiple users simultaneously and transfers the issue to a live agent in case the issue requires human expertise.



CHATBOT FEATURES

- Leverages Existing Knowledge Base/FAQs
- Works on Any Device/ Responsive Design for Any Device
- Multi-Channel Support (SMS text, virtual assistant, live chat, phone)
- Transfers to Live Support If Needed
- Adaptive Learning & Artificial Intelligence
- Performance Analytics & Executive Dashboards
- Handles multiple end users at the same time
- Can answer up to 80% of all your inquiries
- One place to go for student questions

BENEFITS OF LAUNCHING A CHATBOT

- 24x7 Anytime, Anywhere Access
- Expands service hours for online and non-traditional students
- Drives Student Engagement
- Faster responses drive-up conversion rates
- Reduces errors and increases compliance
- Improves customer experience
- Automates answers to repetitive questions






CHATBOTS CAN BE DEPLOYED ACROSS THE CAMPUS

INFORMATION TECHNOLOGY	FINANCIAL AID	ADMISSIONS / ENROLLMENT MANAGEMENT	REGISTRATIONS & RECORDS	STUDENTS ACCOUNTS/ BURSAR
<ul style="list-style-type: none"> ♦ I forgot my password ♦ I need to connect my playstation to the network ♦ I can't see my course ♦ I need a new phone setup 	<ul style="list-style-type: none"> ♦ Did you receive my financial aid application? ♦ What documents am I missing? ♦ How much is my financial aid? 	<ul style="list-style-type: none"> ♦ Is my application complete for the Nursing program? ♦ Have I been admitted to the Nursing program? ♦ How much is the program? 	<ul style="list-style-type: none"> ♦ When is my priority registration date? ♦ Why does my record have a hold on it? ♦ What is current course load and grade level? ♦ Who is my academic advisor? 	<ul style="list-style-type: none"> ♦ How much do I owe? ♦ If I don't pay soon, what will happen? ♦ Can I pay in installments?



“In today’s technology-driven world where students expect instant 24x7 support, institutions are constantly striving to deliver on these expectations. BlackBeltHelp OneStop Artificial Intelligence has been designed to help them succeed at it”, said Anthony R. Humphreys, President, BlackBeltHelp. “With personalized automated support for FA, IT, Admissions, Student Accounts; our chatbot assists higher-ed institutions to scale the gaps, reduce costs and increase student satisfaction rates”.

DEPLOY BLACKBELTHELP CHATBOT AT YOUR CAMPUS

<p>Create a hyperlink to send students directly to your chatbot</p> 	<p>Chatbots can have conversation with students through Facebook messenger</p> 	<p>Send out an SMS with important information, such as deadline reminders</p> 	<p>Set-up Kiosks with Integrated Bot with voice activated virtual assistants like Google Mini, Amazon’s Alexa</p> 	<p>Your chatbot has “live” chat conversations from your campus website homepage</p> 
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With over 250 clients globally, we help 4 million students on their path to graduation every year.

Get in touch with us